

Quality Policy

Our mission

RISE is Sweden's research institute and innovation partner. Through international collaborations with the business community, academia and the public sector, our mission is to ensure the competitiveness of Swedish commerce and industry and contribute to a sustainable society.

In a professional and effective manner, we provide services and products within innovation, development, research, technical evaluation, certification and measurement technology to businesses and society, as well as other stakeholders.

We create value for our customers and stakeholders by understanding and fulfilling their needs and thereby providing good service.

We are acknowledged nationally and internationally, and our results are accepted nationally and internationally.

Our offer

Our offer is characterised by a high level of expertise and committed employees and is made possible by collaboration within RISE. We employ approaches, methods and equipment appropriate to the task at hand and fulfil customer needs, thereby delivering value and quality.

We conform to the requirements of the relevant standards and regulations that are required for, among other things, certification, accreditation and notification, including ISO 9001, the ISO 17000 series, GMP and GLP.

We conduct our operations independently and impartially. It is our responsibility to pursue professional and ethical operations of high quality.

We work with continual improvement to develop our operations, processes and systems and to refine the service we provide to our customers.

*Adopted by RISE's Board of Directors on 25 April 2019
This policy shall be a public document*